

## **IMPORTANT NOTICE**

**Recent federal and state legislation has resulted in changes to the provisions and covered services listed on your Benefit Summary.**

**Please refer to the Member Handbook Addendum that is included with your Member Handbook for a complete description of these changes.**

**If you have any questions, please contact Customer Service at:**

- **Portland-metro area: call 503-574-7500**
- **All other areas: call 1-800-878-4445**
- **TTY: 503-574-8702 or 1-888-244-6642**

(Please **scroll down** to view the Benefit Summary.)

# Your Benefit Summary

## Personal Option Plan



Co-Pay	What You Pay	Annual Out-of-Pocket Maximum	Annual Deductible	Lifetime Maximum Benefit
\$25	20% coinsurance (after deductible)	\$3,000 per person \$9,000 per family (3 or more)	\$3,000 per person \$9,000 per family (3 or more)	\$2,000,000

### Important information about your plan

This summary provides only highlights of your benefits. To view all your plan details, including your Member Handbook, register for myProvidence at [www.providence.org/php/getstarted](http://www.providence.org/php/getstarted)

- Not sure what a word or phrase means? See the back for the definitions used in this summary.
- This plan only provides benefits for medically necessary services when provided by a participating physician or provider.
- This plan offers deductible carryover. This means any portion of your deductible(s) that you pay during the fourth quarter of the calendar year will be applied toward next year's deductible(s).
- Your deductibles, some services and penalties do not apply to out-of-pocket maximums.
- Limitations and exclusions apply to your benefits. See your Member Handbook for details.

Personal Option Plan Benefit Highlights	After you pay your annual deductible, then you pay the following for covered services:
✓ No deductible needs to be met prior to receiving this benefit.	Co-Pay or Coinsurance (from participating providers only)
<b>Physician / Provider Services</b>	
• Office visits	\$25 / visit✓
• Periodic health exams; well-baby care (from a Personal Physician/Provider only)	\$25 / visit✓
• Routine immunizations; shots	\$25 / visit✓
• Allergy shots; serums; injectable medications	20%
• Inpatient hospital visits	20%
• Surgery; anesthesia	20%
• Other office procedures	20%
<b>Women's Health Services</b>	
• Annual gynecological exams (calendar year); Pap tests	\$25 / visit✓
• Follow-up visits after annual gynecological exam	\$25 / visit✓
• Mammograms	\$25✓
<b>Hospital Services</b>	
• Inpatient care	20%
• Observation care	20%
• Rehabilitative care (30 days per calendar year)	20%
• Skilled nursing facility (60 days per calendar year)	20%
<b>Maternity</b>	
• Pre- and post-natal visits; delivery	\$250✓
• Routine newborn nursery care	20%✓
• Hospital services	20%
<b>Medical and Diabetes Supplies, Durable Medical Equipment, Appliances, Prosthetic Devices</b> (Removable custom shoe orthotics are limited to \$200 per calendar year)	20%*
<b>Emergency/Urgent Care/Ambulance Services</b> (Your emergency/urgent co-pay is waived if admitted to the hospital within 24 hours)	
• Emergency services (for emergency medical conditions only)	\$125✓
• Urgent care services (for non-life threatening illness/minor injury)	\$50✓
• Ambulance services (for emergency transportation only)	20%

\*Your deductible(s) do not apply to purchases of diabetes supplies.

## Personal Option Plan Benefit Highlights (continued)

Co-Pay or Coinsurance

### Other Covered Services

• X-ray; lab services	20% ✓
• Imaging services (PET, CT, MRI)	20% ✓
• Outpatient rehabilitative services (30 visits per calendar year)	20%
• Outpatient surgery; dialysis; infusion, chemotherapy; radiation therapy	20%
• Temporomandibular joint (TMJ) service (limited to \$1,000 per calendar year / \$5,000 per lifetime)	50%
• Home health care	20%
• Hospice care	Covered in full
• Self-administered chemotherapy (Up to a 30-day supply from a designated participating pharmacy)	
-Generic drugs	\$10 ✓
-Formulary brand-name drugs	\$50 ✓
-Non-formulary brand-name drugs	\$100 ✓

### Mental Health / Chemical Dependency

(To initiate services, you must call 1-800-711-4577. All inpatient, residential and day or partial hospitalization treatment services must be prior authorized.)

• Inpatient, residential and day treatment services	20%
• Outpatient provider visits	\$25 / visit ✓

## Your guide to the words or phrases used to explain your benefits

### Coinsurance

The percentage of the cost that you may need to pay for a covered service.

### Copay

The fixed dollar amount you pay to a health care provider for a covered service at the time care is provided.

### Deductible

The dollar amount that an individual or family pays for covered services before your plan pays any benefits within a calendar year. The following expenses do not apply to an individual or family deductible:

- Services not covered by your plan
- Services that exceed your plan's lifetime maximum benefit
- Fees that exceed usual, customary and reasonable (UCR) charges as established by your plan
- Penalties incurred if you do not follow your plan's prior authorization requirements
- Co-pays or coinsurance for any supplemental benefits provided by your employer, such as prescription drugs, or routine vision care

### Deductible carryover

A feature of your plan that allows for any portion of your deductible that is paid during the fourth quarter of a calendar year to be applied toward the next year's deductible.

### Formulary

A list of preferred brand name and generic drugs that have been evaluated by us for effectiveness and safety.

### Lifetime maximum benefit

The total dollar amount of benefits that you can receive from your plan during your lifetime.

### Non-participating provider

Any health care professional who does not participate in Providence Health Plan's network of participating physicians and providers of health care services.

### Out-of-pocket maximum

The limit on the dollar amount you will have to spend for specified covered health services in a calendar year. Some services and expenses do not apply to the out-of-pocket maximum. See your Member Handbook for details.

### Participating provider

A physician or provider of health care services who belongs to the Providence Health Plan participating provider network. To find a participating provider, go to the online directory at [www.providence.org/php/providerdirectory](http://www.providence.org/php/providerdirectory)

### Self-administered chemotherapy

Oral, topical or self-injectable medications that are used to stop or slow the growth of cancerous cells.

## Contact us

Headquartered in Portland, our customer service professionals have been proudly serving our members since 1986.



Portland Metro Area: **503-574-7500**  
All other areas: **1-800-878-4445**  
TTY: **503-574-8702 or 1-888-244-6642**



Have questions about your benefits and want to contact us via e-mail? Go to our Web site at: [www.providence.org/php/contactus](http://www.providence.org/php/contactus)