# Your Benefit Summary

# HSA Qualified Plan - Embedded - Formulary P-HSA



What You Pay In-Network

Covered in full (after deductible)

What You Pay
Out-of-Network

Covered in full (after deductible; UCR applies) Calendar Year Common Out-of-Pocket Maximum

\$5,500 per person \$11,000 per family (2 or more) Calendar Year Common Deductible

\$5,500 per person \$11,000 per family (2 or more)

# Important information about your plan

This summary provides only highlights of your benefits. To view your plan details, register and log in at myprovidence.com.

- When two or more family members are enrolled, the in-network per person annual limit on cost-sharing is \$8,550.
- The embedded individual deductible applies if there are no dependents enrolled. If two or more members are enrolled, the individual deductible applies for each member only until the family deductible is met.
- The embedded individual out-of-pocket maximum applies if there are no dependents enrolled. If two or more members are enrolled, the individual out-of-pocket applies for each member only until the family out-of-pocket is met.
- Your deductible(s) are included in the out-of-pocket maximum amount(s) listed above.
- In-network and out-of-network services accumulate toward your common out-of-pocket maximum.
- Not Medicare Part D creditable
- If you or your provider request or prescribe a brand-name drug when a generic is available, regardless of the reason, you will be responsible for the cost difference between the brand-name and generic drug.
- To find if a drug is covered under your plan, check online at **ProvidenceHealthPlan.com/pharmacy**.
- Prior authorization is required for some services.
- To get the most out of your benefits, use the providers within the Providence Signature network. View a list of in-network providers and pharmacies at **ProvidenceHealthPlan.com/findaprovider**
- If you choose to go outside the network, you may be subject to billing for charges that are above Usual, Customary and Reasonable charges (UCR). Benefits for out-of-network services are based on these UCR charges.
- Limitations and exclusions apply to your benefits. See your Member Handbook for details.

HSA Qualified Plan – Embedded Benefit Highlights	After you pay your calendar year common deductible, then you pay the following for covered services:	
No deductible needs to be met prior to receiving this benefit.	In-Network Coinsurance (after deductible, when you see an in-network provider)	Out-of-Network Coinsurance (after deductible, when you see a non-network provider)
On-Demand Provider Visits		
<ul> <li>Virtual visits to a Primary Care Provider by phone &amp; video (ExpressCare Virtual) or by Web-direct Visits (where available)</li> </ul>	Covered in full	Not covered
Providence ExpressCare Retail Health Clinic	Covered in full	Not applicable
<ul> <li>Virtual visits to a Specialist by phone &amp; video</li> </ul>	Covered in full	Not covered
Preventive Care		
<ul> <li>Periodic health exams and well-baby care</li> </ul>	Covered in full	Covered in full
Routine immunizations; shots	Covered in full	Covered in full
<ul> <li>Colonoscopy (age 50 +)</li> </ul>	Covered in full	Covered in full
Gynecological exam (calendar year) and PAP test	Covered in full	Covered in full
Mammograms	Covered in full	Covered in full
Nutritional counseling	Covered in full	Covered in full
<ul> <li>Tobacco cessation, counseling/classes and deterrent medications</li> </ul>	Covered in full	Not covered
Physician / Provider Services		
Office visits to Primary Care Provider	Covered in full	Covered in full
<ul> <li>Office visits to Alternative Care Provider (such as Naturopath)</li> </ul>	Covered in full	Covered in full
(Chiropractic manipulation & acupuncture services are covered only if a separate benefit		
has been purchased by your employer. Consult your member materials for these benefits.)	Covered in full	Cayanad in full
Office visits to Specialists/Other Providers	Covered in full	Covered in full
Allergy shots and serums  In finite and in its stable was allered in a series.	Covered in full	Covered in full
• Infusions and injectable medications	Covered in full	Covered in full
Surgery; anesthesia in an office or facility	Covered in full	Covered in full
• Inpatient hospital visits	Covered in full	Covered in full
Diagnostic Services		6 1: ( !!
• X-ray, lab services, and testing services (includes ultrasound)	Covered in full	Covered in full
<ul> <li>High-tech imaging services (such as PET, CT or MRI)</li> </ul>	Covered in full	Covered in full

HSA Qualified Plan – Embedded Benefit Highlights (continued)	In-Network Coinsurance	Out-of-Network Coinsurance
Prescription Drugs (Up to a 30-day supply/retail and preferred retail pharmacies;		
90-day supply/mail-order and preferred retail pharmacies)		
Safe Harbor drugs are exempt from the deductible, subject to the formulary		
and applicable tier cost share	,	
<ul> <li>ACA Preventive drugs</li> </ul>	Covered in full	Not covered
• Tier 1	Covered in full	Not covered
• Tier 2	Covered in full	Not covered
• Tier 3	Covered in full	Not covered
• Tier 4	Covered in full	Not covered
• Tier 5	Covered in full	Not covered
• Tier 6	Covered in full	Not covered
<ul> <li>Compounded drugs (compounded drugs are limited to 30-day supply and must be obtained at a retail/preferred retail pharmacy)</li> </ul>	Covered in full	Not covered
Emergency and Urgent Services		
• Emergency services (for emergency medical conditions only. If admitted to hospital, all services subject to inpatient benefits.)	Covered in full	Covered in full
<ul> <li>Urgent care services (for non-life threatening illness/minor injury)</li> </ul>	Covered in full	Covered in full
<ul> <li>Emergency medical transportation (air and/or ground)</li> </ul>	Covered in full	Covered in full
(Emergency medical transportation is covered under your in-network benefit, regardless of		
whether or not the provider is an in-network provider)		
Hospital Services	C	C
• Inpatient/Observation care	Covered in full	Covered in full
<ul> <li>Rehabilitative care (Limited to 30 days per calendar year. Limits do not apply to Mental Health Services.)</li> </ul>	Covered in full	Covered in full
<ul> <li>Habilitative care (Limited to 30 days per calendar year. Limits do not apply to Mental Health Services.)</li> </ul>	Covered in full	Covered in full
Skilled nursing facility (Limited to 60 days per calendar year)	Covered in full	Covered in full
Temporomandibular joint (TMJ) services (Inpatient and/or outpatient services)	Covered in full	Not covered
combined limit of \$1,000 per calendar year/\$5,000 per lifetime)	covered in ruii	riot covered
Outpatient Services		
<ul> <li>Outpatient surgery, infusion, dialysis, chemotherapy, radiation therapy,</li> </ul>	Covered in full	Covered in full
osteopathic manipulation, pain management (multi-disciplinary)		
program		
<ul> <li>Outpatient Surgery at an Ambulatory Surgical Center (ASC)</li> </ul>	Covered in full	Covered in full
<ul> <li>Colonoscopy (Non-preventive) at a Hospital-based facility</li> </ul>	Covered in full	Covered in full
Colonoscopy (Non-preventive) at an Ambulatory Surgical Center (ASC)	Covered in full	Covered in full
Temporomandibular joint (TMJ) services (Inpatient and/or outpatient services)	Covered in full	Not covered
combined limit of \$1,000 per calendar year/\$5,000 per lifetime)	Covered in ruii	Not covered
Outpatient rehabilitative services: physical, occupational, and speech	Covered in full	Covered in full
therapy (Limited to 30 visits per calendar year. Limits do not apply to Mental Health	Covered III raii	2010.00 10
Services)		
<ul> <li>Outpatient habilitative services: physical, occupational and speech</li> </ul>	Covered in full	Covered in full
therapy (Limited to 30 visits per calendar year. Limits do not apply to Mental Health		
Services.)		
<ul> <li>Cardiac rehabilitation</li> </ul>	Covered in full	Covered in full
• Biofeedback for specified diagnosis (limited to 10 vists per lifetime, limits	Covered in full	Covered in full
do not apply to Mental Health Services)		
Maternity Services		
<ul> <li>Prenatal office visits</li> </ul>	Covered in full	Covered in full
<ul> <li>Delivery and postnatal services</li> </ul>	Covered in full	Covered in full
<ul> <li>Inpatient hospital/facility services</li> </ul>	Covered in full	Covered in full
Routine newborn nursery care	Covered in full	Covered in full
Medical Equipment, Supplies and Devices		
<ul> <li>Medical equipment, appliances, prosthetics/orthotics and supplies (Hearing</li> </ul>	Covered in full	Covered in full
aids limited to 1 per ear every 3 calendar years)		
<ul> <li>Diabetes supplies (Such as lancets, test strips, needles, blood and continuous glucose monitors)</li> </ul>	20%*	Covered in full
<ul> <li>Removable custom shoe orthotics (Limited to \$200 per calendar year)</li> </ul>	Covered in full	Covered in full
Oral Sleep Apnea Appliance (Out-of-Network limited to \$2,000 per calendar year)	Covered in full	Covered in full

HSA Qualified Plan – Embedded Benefit Highlights (continued)	In-Network Coinsurance	Out-of-Network Coinsurance
Mental Health / Chemical Dependency		
Services except outpatient provider office visits must be prior authorized.		
<ul> <li>Inpatient and residential services</li> </ul>	Covered in full	Covered in full
<ul> <li>Day treatment, intensive outpatient and partial hospitalization services</li> </ul>	Covered in full	Covered in full
<ul> <li>Applied behavior analysis</li> </ul>	Covered in full	Covered in full
Outpatient provider office visits	Covered in full	Covered in full
Home Health and Hospice		
Home health care	Covered in full	Covered in full
Hospice care	Covered in full	Covered in full
Routine Vision Exam		
Provided by VSP		
VSP Choice Network (for Customer Service call 800-877-7195)		
Your copays do not apply to your plan's medical out-of-pocket maximums		
<ul> <li>Pediatric WellVision Exam® (under age 19) - Every 12 months</li> </ul>	Covered in full	Covered up to \$45
<ul> <li>Adult WellVision Exam® - Every 12 months</li> </ul>	\$10 <b>*</b>	Covered up to \$45

# Your guide to the words or phrases used to explain your benefits

#### ACA Preventive drug

Affordable Care Act (ACA) preventive drugs are medications, including contraceptives, that are listed in our formulary as such, and are covered at no cost when received from Participating Pharmacies.

Over-the-counter preventive drugs received from Participating Pharmacies require a written prescription from your Qualified Provider to be covered in full under this benefit.

#### Coinsurance

The percentage of the cost that you may need to pay for a covered service.

#### Common deductible

The dollar amount that an individual or family pays for covered services before your plan pays any benefits within a calendar year. The deductible can be met by using in-network or out-of-network providers, or the combination of both. The following expenses do not apply to an individual or family deductible:

- Services not covered by your plan
- Fees that exceed usual, customary and reasonable (UCR) charges as established by your plan
- Penalties incurred if you do not follow your plan's prior authorization requirements
- Copays and coinsurance for services that do not apply to the deductible

#### Common out-of-pocket maximum

The limit on the dollar amount you will have to spend for specified covered health services (a combination of both in- and out-of-network services) in a calendar year. Some services and expenses do not apply to the common out-of-pocket maximum. See your Member Handbook for details.

#### Copay

The fixed dollar amount you pay to a health care provider for a covered service at the time care is provided.

### Formulary

A formulary is a list of FDA-approved prescription drugs developed by physicians and pharmacists, designed to offer drug treatment choices for covered medical conditions. The Providence Health Plan formulary includes both brand-name and generic medications.

#### Maintenance drug

Medications that are typically prescribed to treat long-term or chronic conditions, such as diabetes, high blood pressure and high cholesterol. Maintenance drugs are those that you have received under our plan for at least 30 days and that you anticipate continuing to use in the future. Not all drugs are considered maintenance prescriptions, including compounded drugs and drugs obtained from specialty pharmacies.

# Health Savings Account (HSA)

Employee-owned bank accounts where money is deposited – by employees, employers and even family members – to be used for employees' current and future health care expenses. Contributions can be deducted pre-tax from paychecks, and the money rolls over year to year and stays with the employee even with job changes and retirement.

#### In-Network

Refers to services received from an extensive network of highly qualified physicians, health care providers and facilities contracted by Providence Health Plan for your specific plan. Generally, your out-of-pocket costs will be less when you receive covered services from in-network providers. balance billing may apply. To find an in-network provider, go to ProvidenceHealthPlan.org/findaprovider.

#### Limitations and Exclusions

All covered services are subject to the limitations and exclusions specified for your plan. Refer to your member handbook or contract for a complete list.

#### Out-of-network

Refers to services you receive from providers not in your plan's network. Your out-of-pocket costs are generally higher when you receive covered services outside of your plan's network. An out-of-network provider does not have contracted rates with Providence Health Plan and so balance billing may apply. To find an in-network provider, go to ProvidenceHealthPlan.com/findaprovider.

#### **Prescription Drug Prior Authorization**

The process used to request an exception to the Providence Health Plan drug formulary. This process can be initiated by the prescriber of the medication. Some drugs require prior authorization for medical necessity, place of therapy, length of therapy, step therapy or number of doses.

## Prescription drug tier

The prescription drug tier number correlates to a drug's placement on the formulary. Tier 1 consists of ACA Preventive and other select preventive drugs. Tier 2 consists of mainly generic drugs while Tier 3 and Tier 4 contains both generic and brand-name drugs. Specialty drugs are listed in Tier 5 and Tier 6.

#### **Primary Care Provider**

A qualified physician or practitioner that can provide most of your care and, when necessary, will coordinate care with other providers in a convenient and cost-effective manner.

#### Prior authorization

Some services must be pre-approved. In-network, your provider will request prior authorization. Out-of-network, you are responsible for obtaining prior authorization.

#### Retail Health Clinic

A walk-in health clinic, other than an office, urgent care facility, pharmacy or independent clinic that is located within a retail operation. A Retail Health Clinic provides same-day visits for basic illness and injuries or preventive services.

## Safe Harbor Preventive drugs

The Internal Revenue Code governing HSA-Qualified plans provides for a "safe harbor" for qualifying preventive medications, allowing these medications to be exempt from the deductible. Safe Harbor Preventive drugs do not include any medication used to treat an existing illness, injury or condition. Safe Harbor Preventive drugs are subject to formulary and tier status, as well as pharmacy management programs (i.e. prior authorization, step therapy, quantity limits).

### Usual, Customary & Reasonable (UCR)

Describes your plan's allowed charges for services that you receive from an out-of-network provider. When the cost of out-of-network services exceeds UCR amounts, you are responsible for paying the provider any difference. These amounts do not apply to your out-of-pocket maximums.

#### Virtual visit

Visit with a Network Provider using secure internet technology such as Providence Express Care phone and video visits or Web-direct Visits.

#### Web-direct Visit

A consultation with Network Provider using an online questionnaire to collect information to diagnose and treat common conditions such as cold, flu, sore throat, allergies, earaches, sinus pain or UTI.

#### Contact us

Headquartered in Portland, our customer service professionals have been proudly serving our members since 1986.

Portland Metro Area: 503-574-7500 All other areas: 800-878-4445 TTY: 503-574-8702 or 888-244-6642 Have questions about your benefits and want to contact us via e-mail? Go to our Web site at: www.ProvidenceHealthPlan.com/contactus

#### **Non-discrimination Statement**

Providence Health Plan and Providence Health Assurance comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Providence Health Plan and Providence Health Assurance do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Providence Health Plan and Providence Health Assurance:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you are a Medicare member who needs these services, call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. Hearing impaired members may call our TTY line at 711.

If you believe that Providence Health Plan or Providence Health Assurance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Non-discrimination Coordinator by mail:

Providence Health Plan and Providence Health Assurance
Attn: Non-discrimination Coordinator
PO Box 4158
Portland, OR 97208-4158

If you need help filing a grievance, and you are a Medicare member call 503-574-8000 or 1-800-603-2340. All other members can call 503-574-7500 or 1-800-878-4445. (TTY line at 711) for assistance. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW - Room 509F HHH Building Washington, DC 20201 1-800-368-1019, 1-800-537-7697 (TTY)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

#### **Language Access Information**

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-878-4445 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-878-4445 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-878-4445 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-878-4445 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-878-4445 (телетайп: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-878-4445 (TTY: 711) 번으로 전화해 주십시오

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-878-4445 (телетайп: 711).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-878-4445 (TTY: 711) まで、お電話にてご連絡ください。

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4445-878-800-1. (رقم هاتف الصم والبكم: (TTY: 711).

ATENŢIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-878-4445 (TTY: 711).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-800-878-4445 (TTY: 711)។

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-878-4445 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-878-4445 (TTY: 711).

دی ری ہے. شما ی ہرا گانی را بصورت ی زبان لاتی تسے ،دی کن ی مگفتگ و ی فارس زبان بے اگر : توجہ ف ی م باشد . با (371) 4445 (771) 878-878 نصاس

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-878-4445 (ATS : 711).

เรียน: ถ้าคุณพูคภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-878-4445 (TTY: 711)