**Important information about your plan**

This summary provides only highlights of your benefits. To view your plan details, register and log in at [www.myProvidence.com](http://www.myProvidence.com).

- Your deductible(s) are included in the out-of-pocket maximum amount(s) listed above.
- In-network and out-of-network services accumulate separately.
- Some services and penalties do not apply to out-of-pocket maximums.
- Prior authorization is required for some services.
- To get the most out of your benefits, use the providers within the Providence Signature network. View a list of network providers at [www.ProvidenceHealthPlan.com/providerdirectory](http://www.ProvidenceHealthPlan.com/providerdirectory).
- If you choose to go outside the network, you may be subject to billing for charges that are above Usual, Customary and Reasonable charges (UCR). Benefits for out-of-network services are based on these UCR charges.
- Limitations and exclusions apply to your benefits. See your Member Handbook for details.

### Option Advantage Benefit Highlights

<table>
<thead>
<tr>
<th>Copay</th>
<th>What You Pay In-Network</th>
<th>What You Pay Out-of-Network</th>
<th>Calendar Year In-Network Out-of-Pocket Maximum</th>
<th>Calendar Year Out-of-Network Out-of-Pocket Maximum</th>
<th>Calendar Year In-Network Deductible</th>
<th>Calendar Year Out-of-Network Deductible</th>
</tr>
</thead>
<tbody>
<tr>
<td>$15/$25</td>
<td>20% coinsurance (after deductible)</td>
<td>40% coinsurance (after deductible; UCR applies)</td>
<td>$4,000 per person</td>
<td>$8,000 per family (2 or more)</td>
<td>$2,000 per person</td>
<td>$4,000 per family (2 or more)</td>
</tr>
</tbody>
</table>

**Option Advantage Benefit Highlights**

- No deductible needs to be met prior to receiving this benefit.

**On-Demand Provider Visits**

- Virtual visits to a Primary Care Provider by phone & video (ExpressCare Virtual) or by Web-direct Visits
- Providence ExpressCare Retail Health Clinic
- Virtual visits to a Specialist by phone & video

**Preventive Care**

- Periodic health exams and well-baby care
- Colonoscopy (age 50+)
- Routine immunizations; shots
- Gynecological exams (calendar year) and Pap tests
- Mammograms
- Tobacco cessation, counseling/classes and deterrent medications

**Physician / Provider Services**

- Office visits to Primary Care Provider
- Office visits to Alternative Care Provider
  (Chiropractic manipulation & acupuncture services are covered only if a separate benefit has been purchased by your employer. Consult your member materials for these benefits.)
- Office visits to Specialists/Other Providers
- Allergy shots and serums
- Infusions and injectable medications
- Surgery; anesthesia in an office or facility
- Inpatient hospital visits

**Diagnostic Services**

- X-ray and lab services
- Imaging services (such as PET, CT, MRI)
- Sleep studies

**Emergency and Urgent Services**

- Emergency services (For emergency medical conditions only. If admitted to hospital, copayment is not applied; all services subject to inpatient benefits.)
- Urgent care services (for non-life threatening illness/minor injury)
- Emergency medical transportation (air and/or ground)
  (Emergency medical transportation is covered under your in-network benefit, regardless of whether or not the provider is an in-network provider)

**Your Benefit Summary**

[View Plan Details](http://www.myProvidence.com)
<table>
<thead>
<tr>
<th>Option Advantage Benefit Highlights (continued)</th>
<th>In-Network Copay or Coinsurance</th>
<th>Out-of-Network Copay or Coinsurance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hospital Services</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Inpatient/Observation care</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Rehabilitative care (Limited to 30 days per calendar year. Limits do not apply to Mental Health Services.)</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Habilitative care (Limited to 30 days per calendar year. Limits do not apply to Mental Health Services.)</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Skilled nursing facility (Limited to 60 days per calendar year)</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Temporomandibular joint (TMJ) services (inpatient and/or outpatient services combined limit of $1,000 per calendar year/$5,000 per lifetime)</td>
<td>50%</td>
<td>Not covered</td>
</tr>
<tr>
<td><strong>Outpatient Services</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Outpatient surgery, infusion, dialysis, chemotherapy, radiation therapy (Prior authorization required for outpatient hospital-based infusions)</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Temporomandibular joint (TMJ) service (Inpatient and/or outpatient services combined limit of $1,000 per calendar year/$5,000 per lifetime)</td>
<td>50%</td>
<td>Not covered</td>
</tr>
<tr>
<td>• Colonoscopy (non-preventive)</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Outpatient rehabilitative physical therapy (Limited to 30 visits combined with OT and ST per calendar year. Limits do not apply to Mental Health Services.)</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Outpatient rehabilitative occupational and speech therapy (Limited to 30 visits combined with PT per calendar year. Limits do not apply to Mental Health Services.)</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Outpatient habilitative services: physical, occupational or speech therapy (Limited to 30 visits per calendar year. Limits do not apply to Mental Health Services.)</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td><strong>Maternity Services</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Prenatal office visits</td>
<td>Covered in full✓</td>
<td>40%</td>
</tr>
<tr>
<td>• Delivery and postnatal services</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Inpatient hospital/facility services</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Routine newborn nursery care</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td><strong>Medical Equipment, Supplies and Devices</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Medical equipment, appliances and supplies</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Diabetes supplies (such as lancets, test strips and needles)</td>
<td>20% ✓</td>
<td>40%</td>
</tr>
<tr>
<td>• Prosthetic and orthotic devices (removable custom shoe orthotics are limited to $200 per calendar year, deductible waived)</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td><strong>Mental Health / Chemical Dependency</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(All services, except outpatient provider office visits, must be prior authorized. For information, please call 800-711-4577.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Inpatient and residential services</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Day treatment, intensive outpatient and partial hospitalization services</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Applied behavior analysis</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Outpatient provider office visits</td>
<td>$15 / visit✓</td>
<td>40%</td>
</tr>
<tr>
<td><strong>Home Health and Hospice</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Home health care</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>• Hospice care</td>
<td>Coveredin full✓</td>
<td>Coveredin full✓</td>
</tr>
</tbody>
</table>
Your guide to the words or phrases used to explain your benefits

**Coinsurance**
The percentage of the cost that you may need to pay for a covered service.

**Deductible**
The dollar amount an individual or family pays for covered services before your plan pays any benefits within a calendar year. Your plan has both in-network and an out-of-network deductibles. These deductibles accumulate separately and are not combined. The following expenses do not apply to an individual or family deductible:
- Services not covered by your plan.
- Fees that exceed usual, customary and reasonable (UCR) charges as established by your plan.
- Penalties incurred if you do not follow your plan’s prior authorization requirements.
- Copays and coinsurance for services that do not apply to the deductible

**Copay**
The fixed dollar amount you pay to a health care provider for a covered service at the time care is provided.

**Formulary**
A formulary is a list of FDA-approved prescription drugs developed by physicians and pharmacists, designed to offer drug treatment choices for covered medical conditions. The Providence Health Plan formulary includes both brand-name and generic medications.

**In-Network**
Refers to services received from an extensive network of highly qualified physicians, health care providers and facilities contracted by Providence Health Plan for your specific plan. Generally, your out-of-pocket costs will be less when you receive covered services from in-network providers.

**Limitations and Exclusions**
All covered services are subject to the limitations and exclusions specified for your plan. Refer to your Member Handbook or contract for a complete list.

**Out-of-network**
Refers to services you receive from providers not in your plan’s network. Your out-of-pocket costs are generally higher when you receive covered services outside of your plan’s network. An out-of-network provider does not have contracted rates with Providence Health Plan and so balance billing may apply. To find an in-network provider, go to www.ProvidenceHealthPlan.com/providerdirectory

**Out-of-Pocket Maximum**
The limit on the dollar amount that an individual or family pays for specified covered services in a plan year. This plan has both in-network and out-of-network out-of-pocket maximums. These out-of-pocket maximums accumulate separately and are not combined. Some services and expenses do not apply to the individual or family out-of-pocket maximum. See your member handbook for details

**Primary Care Provider**
A qualified physician or practitioner that can provide most of your care and, when necessary, will coordinate care with other providers in a convenient and cost-effective manner.

**Prior authorization**
Some services must be pre-approved. In-network, your provider will request prior authorization. Out-of-network, you are responsible for obtaining prior authorization.

**Retail Health Clinic**
A walk-in health clinic, other than an office, urgent care facility, pharmacy or independent clinic that is located within a retail operation. A Retail Health Clinic provides same-day visits for basic illness and injuries or preventive services.

**Usual, Customary & Reasonable (UCR)**
Describes your plan’s allowed charges for services that you receive from an out-of-network provider. When the cost of out-of-network services exceeds UCR amounts, you are responsible for paying the provider any difference. These amounts do not apply to your out-of-pocket maximums.

**Virtual visit**
Visit with a Network Provider using secure internet technology such as Providence Express Care phone and video visits or Web-direct Visits.

**Web-direct Visit**
A consultation with Network Provider using an online questionnaire to collect information to diagnose and treat common conditions such as cold, flu, sore throat, allergies, earaches, sinus pain or UTI.

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Contact us
Headquartered in Portland, our customer service professionals have been proudly serving our members since 1986.

Portland Metro Area: 503-574-7500
All other areas: 800-878-4445
TTY: 711

Have questions about your benefits and want to contact us via email? Go to our website at: www.ProvidenceHealthPlan.com/contactus

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Oregon - Large Group

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